

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Attorney Docket No.: CISCP127/1619

Examiner: Shah, Chirag G.

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Group: 2664

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SEP 1 1 2003

Technology Center 2600

In re application of: Maruthi Bhaskar

Application No.: 09/457,208

Filed: December 7, 1999

Title: TICKET INSERTION: LOAD

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CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the U.S. Postal Service with sufficient postage as first-class mail on September 3, 2003 in an envelope addressed to the Commissioner for Patents, P.O. Box 1450 Alexandria, VA 22313-1450.

Printed Name: Natalie Morgan

AMENDMENT B

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir or Madame:

In response to the Office Action dated July 16, 2003, a response to which is due October 16, 2003, please enter the following amendments and consider the following remarks:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 12 of this paper.

09/10/2003 HLE333

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